

# THE RIVER LODGE

## COVID 19 SAFETY POLICY

### Statement

The latest Government advice will allow us to re-open and exit lockdown from 4<sup>th</sup> July 2020, and only then with measures in place to ensure and safeguard the health and safety of our customers and employees. We are implementing a comprehensive safe system to ensure the health and safety of our clients and employees, during these extraordinary times. We will keep you updated on future developments as and when government directives change.

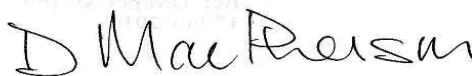
Thank you for your patience and we look forward to welcoming you to our establishment.

We wish you good health and stay safe.

We hereby confirm we have complied with the government's guidance on managing the risk of COVID 19

- We have carried out a COVID – 19 risk assessment and shared the results with our staff.
- We have cleaning, handwashing and hygiene procedures in line with the guidance.
- We have taken all reasonable steps to maintain a 1 metre social distance in the workplace and in the River Lodge. We will limit our capacity appropriately.
- We have enhanced our cleaning protocols considering the COVID-19 pandemic. We apologise if you experience any delays or inconvenience as a result of these necessary procedures.
- All of our staff will undergo a daily health assessment and they will wear PPE when dealing with customers.
- Hand sanitiser will be provided at entrance points, for use by the clients.
- Meals will be served to the table, and use of the bar will be limited to prevent queuing.
- We intend to assist the Test and Trace service by keeping a temporary guestbook for a minimum of 21 days and will assist NHS Test and Trace with requests for data if they need it.
- We will politely request that intended clients, please make sure that they are fit to travel before you leave your home. If you display any symptoms of COVID-19 then we will not be allowed access to our venue.
- Contactless payments are encouraged as much as possible.

Signed on behalf of The River Lodge

A handwritten signature in black ink that reads "D MacArisan". The signature is written in a cursive style and is positioned above the printed name of the signatory.

Date: 26/06/2020